

CLINICAL NEUROLOGICAL SPECIALTIES
NOTICE OF PATIENT HEALTH INFORMATION PRIVACY PRACTICES

This notice describes how information about you may be used and disclosed and how you can get access to this information. Please review it carefully.

Introduction

This practice is committed to treating and using protected health information (PHI) about you responsibly. This Notice of Health Information Practices describes the personal information we collect and how and when we use or disclose that information. It also describes your rights as they relate to your PHI. This notice is effective April 1, 2003 and applies to all PHI as defined by federal and state regulations.

Understanding Your Health Record/Information

Each time you visit our office, a record of your visit is made. This record contains your symptoms, examination, test results, diagnoses, treatment, and plan for future care or treatment. This information, referred to as your health or medical record, serves as a basis for planning your care and treatment; a means of communication among the health professionals who contribute to your care; a legal document describing the care you received; a means by which you or a third-party payer can verify that services billed were actually provided; a tool in educating health professionals; a source of data for medical research; a source of information for public health officials charged with improving the health of this state and the nation; a source of data for our planning and marketing, with your authorization; a tool with which we can assess and continually work to improve the care we render and the outcomes we achieve.

Understanding what is in your record and how your health information is used helps you to ensure its accuracy; better understand who, what, when, where, and why others may access your health information; and make more informed decisions when authorizing disclosure to others.

Your Health Information Rights

Although your health record is the physical property of the practice, the information belongs to you.

You have the right to:

- Obtain a paper copy of the “Notice of Information Privacy Practices” upon request
- Inspect and copy your health record as provided for in 45 CR 164.524
- Amend your health record as provided in 45 CFR 164.528
- Obtain an accounting of disclosures of your health information as provided in 45 CFR 164.528
- Request communication of your health information by alternative means or at alternative locations
- Request a restriction on certain uses and disclosures of your information as provided by 45 CFR 164.522
- Revoke your authorization to use or disclose health information except to the extent that action has already been taken

Our Responsibilities

We are required to: Maintain the privacy of your health information; provide you with this notice as to our legal duties and privacy practices with respect to information we collect and maintain about you; abide by the terms of the notice; notify you if we are unable to agree to a requested restriction; and accommodate reasonable requests you may have to communicate health information by alternative means or at alternative locations.

We reserve the right to change our practices and to make the new provisions effective for all PHI we maintain. Should our information practices change, we will post the changes in our reception area. At your request and expense we will provide a revised "Notice of Patient Privacy Practices" to the address you've supplied us.

We will not use or disclose your health information without your authorization, except as described in this notice. We will also discontinue the use or disclosure your health information after we have received a written revocation of the authorization according to the procedures included in the authorization.

For More Information or to Report a Problem

If you have questions, would like additional information, or wish to report a problem, please contact the practice's Privacy Officer at (727)443-3295 so we can help you. We will take all reasonable steps to see that your concerns are addressed.

If you believe your privacy rights have been violated, you may ask to see our Privacy Officer to discuss your situation and have it resolved. Or you may file a complaint with the Office for Civil Rights, U.S. Department of Health and Human Services. There will be no retaliation for filing a complaint with either the Privacy Officer or the Office for Civil Rights. The address for the OCR is:

U.S. Department of Health and Human Services
200 Independence Ave, S.W., Room 509F
HHH Building
Washington, D.D. 20201

Examples of Disclosures for Treatment, Payment, and Health Operations

Information obtained by a physician or other member of your healthcare team will be recorded in your record and used to determine the course of treatment that should work best for you. Your doctor will document in your record his or her expectations of the members of your healthcare team. Members of your healthcare team will then record the actions they took and their observations. In that way, the physician will know how you are responding to treatment.

A bill may be sent to you or a third-party payer. The information accompanying the bill may include information that identifies you, as well as your diagnosis, procedures, and supplies used.

Members of the medical staff may use information in your health record to assist the care and outcomes in your case and others like it. This information will then be used in an effort to continually improve the quality and effectiveness of the healthcare and service we provide.

There are some services provided in our organization through contact with business associates. When these services are contracted, we may disclose your health information to our business associates so that they can perform the job we've asked them to do and bill your or your third-party payer for services rendered. To protect your health information, however, we require the business associate to appropriately safeguard your information.

Using our best judgment, we may disclose to a family member, other relatives, close personal friend, or any other person you identify, health information relevant to that person's involvement in your care or payment related to your care. For example, we may assume you agree to our disclosure of your personal health information to your spouse when you bring your spouse with you into the exam room during treatment or while treatment is being discussed.

We may disclose information to researchers when their research has been approved by an institutional review board that has reviewed the research proposal and established protocols to ensure the privacy of your health information. This information will be de-identified.

We may contact you to provide appointment reminders or information about treatment alternatives or other health-related benefits and services that may be of interest to you.

We may disclose to the FDA health information relative to adverse events with respect to food, supplements, product and product defects, or post-marketing surveillance information to enable product recalls, repairs, or replacement.

We may use information to the extent authorized by and to the extent necessary to comply with laws relating to workers compensation or other similar programs established by law.

As required by law, we may disclose your health information to public health or legal authorities charged with preventing or controlling disease, injury, or disability.

If you are an inmate of a correctional institution, we may disclose to the institution or agents thereof health information necessary for your health and the health and safety of other individuals.

We may disclose health information for law enforcement purposes as required by law or in response to a valid subpoena. As provided by federal and state law, we may, at our professional discretion, disclose to proper federal or state authorities healthcare information related to possible or known abuse or domestic violence. As also provided by federal and state law, we may refuse to disclose healthcare information to individuals, including legal parents, guardians, custodians, etc. when such disclosure may possibly be detrimental to the physical or mental healthcare or well-being of the patient.

Federal law makes provisions for your health information to be released to an appropriate health oversight agency, public health authority, or attorney provided that a work force member or business associate believes in good faith that we have engaged in unlawful conduct or have otherwise violated professional or clinical standards and are potentially endangering one or more patients, workers, or the public.

Revision 4/8/08